

A Perfect Memory

Terms & Conditions

These terms and conditions form part of the booking procedure and need to be signed by the bride or groom, respective family member, or wedding organiser, and returned together with the booking form within one week of receipt please.

- To confirm the booking a non refundable/non transferable fee of £100 is required along with a completed booking form. This £100 fee will be deducted from the overall cost of the service provided.
- The remaining balance must be paid 4 weeks before the date of your wedding. An additional cost may be incurred if payment is not received by the due date.
- A CD of music tracks for your wedding DVD is required at least 3 weeks before the date of the wedding - this can be sent with the final payment.
- Cancellations are to be notified by eight weeks before the wedding and acknowledgement confirmed by A Perfect Memory. After this period, the full outstanding balance will be required.
- On the day of your wedding one meal will be requested during the wedding breakfast.
- A Perfect Memory cannot be held responsible for circumstances beyond our control ie. foreclosure of church or civil ceremony and reception venue, weather/natural disasters and therefore full payment will still be due.
- In the event of technical failure on the day, every effort will be made to rectify the situation, failing that a refund will be given.
- Any photographs taken on your wedding day will not be sold to you. They are used for the benefit of the DVD only.
- Goods will be supplied within 8 weeks of the event(s).
- Delivery of your wedding DVD's will be made by signed post.